JENSEN HUGHES

Searching for a Scalable + Holistic Solution to Manage Emergencies

A NON-PROFIT HEALTHCARE ORGANIZATION IMPLEMENTS EMERGENCY MANAGEMENT TECHNOLOGY ACROSS 80+ FACILITIES

Client's Challenge
Recognizing that the organization's emergency management technology was not built to meet current and future demands, this large, non-profit healthcare system needed a scalable, holistic solution that could work across a diverse group of facilities and providers. The organization also sought a technology solution that offered support from subject matter experts with extensive hands-on experience working in similar facilities.

Support + Solutions
We configured the appropriate ProtectAdvisr modules to meet the needs of the healthcare system's different facilities. The emergency management module was configured for: (1) full capacity use in the organization's seven hospitals; (2) emergency management exercises in 12 long term care facilities; and (3) weather-related events in 60 medical groups. Recognizing the health system's eagerness to improve compliance gaps, we also configured and implemented the life safety module's inspection management functionality.

Impact + Outcomes
Having a central repository for emergency management documents — and documentation — has streamlined processes and improved consistency of response across the health system. Gaining a real-time view of staffing and resources across the entire network has also provided significant value to leadership.

SERVICE
ProtectAdvisr Software
Emergency Management +
Life Safety Modules

CLIENT
Non-profit Healthcare Organization
80+ Facilities

INDUSTRY
Healthcare

The Project Manager's Post-Engagement Perspective

"Configuring emergency management technology to meet the specific needs of a facility or network is key to success. When tailored to the specific facility, integration and adoption becomes significantly easier, allowing clients to experience the benefits in a shorter period of time.

"Throughout implementation and onboarding, we remained focused on the client's need for a holistic solution for emergency planning, response and recovery. We leveraged our team's deep expertise in both emergency management and life safety to ensure their new software solution was configured to meet not only their current needs but to support them well into the future."